

Mohamed Senator

Cloud / DevOps Support Engineer

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Professional Summary

Cloud/DevOps support-focused engineer with hands-on experience in Linux VPS operations, Docker Compose deployments, monitoring, backup and restore workflows, Cloudflare and DNS troubleshooting, and customer-facing incident documentation. Strong at turning unclear operational problems into repeatable checks, runbooks, and support evidence.

Core Skills

Linux and support: Ubuntu server basics, SSH workflows, services, logs, permissions, firewall checks, first-response troubleshooting

Containers and delivery: Docker, Docker Compose, container logs, health checks, restart behavior, volume handling, deployment checks

Cloud and web operations: Google Cloud Platform, VPS hosting, DNS, Cloudflare, HTTPS, reverse proxy concepts, load balancing

Automation and recovery: Bash, PowerShell, GitHub Actions, backup scripts, restore testing, checksum verification, support runbooks

Network and security: FortiGate, FortiWeb, FortiMail, VPN, VLANs, PKI, endpoint protection, vulnerability remediation

Professional Experience

Autorite Gouvernementale de Certification Electronique (AGCE) - IT Support - Infrastructure and Automation

Algiers, Algeria | Feb 2025 - Present

- Support Windows, network, and security infrastructure in a regulated air-gapped environment with high availability requirements.
- Built a containerized PowerShell diagnostics dashboard to centralize recurring network and system health checks.
- Developed reusable PowerShell modules for FortiWeb administration and standardized repetitive security tasks.
- Troubleshoot escalated connectivity, authentication, endpoint, and security-appliance incidents and document recovery steps.

Agrofilm Packaging - Systems Administrator (Contract)

Algeria | Feb 2024 - Aug 2024

- Administered Windows Server, Active Directory, Group Policy, DNS, DHCP, permissions, and workstation lifecycle operations.
- Standardized workstation provisioning and technical documentation to reduce onboarding and configuration inconsistency.
- Served as the primary L2 escalation point for server access failures, identity issues, and infrastructure troubleshooting.

Samsung Algeria - Systems Support Specialist

Algeria | Dec 2022 - Dec 2023

- Supported enterprise systems and network operations for 500+ users while contributing to 99.9 percent measured network availability.
- Supported Fortinet appliances and VPN access for office-based and remote users.
- Automated recurring endpoint maintenance with PowerShell and Group Policy and reduced recurring incidents through user training.

IRIS Electronics - 24/7 Infrastructure Monitoring

Algeria | May 2022 - Nov 2022

- Monitored manufacturing infrastructure, triaged system and network alerts, and coordinated escalation and recovery actions.

Brandt Algeria - IT Operations Specialist

Algeria | Apr 2021 - Apr 2022

- Structured GLPI asset and incident workflows using ITIL practices and handled endpoint, user, and service requests.

- Administered Microsoft Teams and Exchange services supporting internal operations.

Selected Proof Projects

CloudOps Rescue Kit - Bash, Docker, Docker Compose, Linux, Uptime Kuma, GitHub Actions

- Built a public VPS and Docker support toolkit for diagnostics, endpoint checks, monitoring, backup and restore proof, and client handover notes.
- Created scripts for diagnostics collection, health checks, Docker Compose preflight review, volume backups, and restore testing.
- Published CI-backed case-study evidence showing backup, restore, and service-recovery workflow on a reproducible demo lab.

Self-Hosted Automation Lab - Linux VPS, Docker Compose, Caddy, n8n, PostgreSQL, Cloudflare, Uptime Kuma

- Built and hardened a VPS environment with key-only SSH, disabled password login, firewall controls, reverse proxying, and service monitoring.
- Used the lab to validate practical support workflows around deployments, monitoring, backups, and authenticated access.

GCP Infrastructure Projects - Terraform, Google Cloud, GKE, GitHub Actions, tfsec

- Built private Google Cloud web and Kubernetes architectures with least-privilege access, CI validation, and security scanning.

Certifications and Education

- Google Cloud Associate Cloud Engineer (ACE) - issued February 2026
- Selected Google Cloud Skills Boost labs - Terraform, IAM and service accounts, secure networking, internal load balancing, cloud security fundamentals
- Technicien Supérieur (BTS), Database Management - INSFP Baiche Abdelkader, Setif